

The Maryland Health Care Commission conducts surveys to collect information about how nursing residents and the families of nursing home residents rate the care, communication, environment and other factors of their nursing home stay, referred to as “Experience of Care Surveys.”

The **Nursing Home Family Survey Satisfaction Survey** is designed to measure experiences of responsible parties of long stay nursing home residents (residents residing in the nursing home for at least 100 days. A responsible party is often a family member, such as a spouse, child, or sibling, but can also be someone who is unrelated to the resident. Nearly all Maryland nursing homes admit long stay residents and will have a report. There are a few hospital-based nursing homes and very small nursing homes that do not admit enough long stay residents report the results.

To finding a nursing home report is a multi-step process. Go to [Services Search](#).

On the **Search by Facility Type** tab, in Step # 1 select **Nursing Home**. In Step # 2 check the “**SELECT ALL**” **box**, then go to Step # 3 to click on the **Search** button. The nursing homes will list in alphabetical order beneath the map. Select a specific nursing home by double clicking on the name. A page for the selected nursing home will appear. Scroll down to **Facility Characteristics** located on the left hand side of the screen and select the “**Family or Resident Experience of Care**” tab to view results.

If you are searching for a nursing home that you know by name and the county where it is located, in Step # 2 check the box next to the county name, then go to Step # 3 to click on the **Search** button.

If you would like to read the Statewide Family Nursing Home Report for the current year that totals the responses of all nursing home reports, click on the link that follows: [Nursing Home Family Survey Report](#).